

We as Elpanneteknik Sweden AB are committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and our responsibility to the communities within which we operate or may affect.

Our vision is to meet customer expectations for quality, safety, sustainability, cost, delivery and value. Additionally, we are dedicated to creating a profitable business culture that is based on the principles of the following stakeholders:

Our people

We are committed to equality in employment opportunity and rewards, embracing wholeheartedly the cultural diversity within the communities we call home. Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs. Elpanneteknik Sweden AB is committed to:

1. Creating and nurturing an environment of success based on honesty and integrity;
2. Empowerment through training and communication;
3. Individual growth and equal opportunity;
4. Prevention of accidents and incidents (e.g. Designing and providing a safe and secure work environment).

Our customers

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously without creating false expectations.

Our community and environment

We are committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behavior in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution and as such, our environmental commitments include:

1. Protection of the environment;
2. Conformity to compliance obligations;

Our well being

We are committed satisfying all legal and other requirements to which we subscribe in order to:

1. Prevent accidents and work-related ill health by managing health and safety risks in the workplace;
2. Provide clear instructions and information, and adequate training, to ensure employee competence;
3. Engage and consult with employees on health and safety conditions;
4. Implement emergency procedures for significant incidents;

Our quality

We are committed to achieving competitive excellence and providing our customers with products and services designed, produced and maintained to meet their expectations by:

1. Complying with all customers, statutory and regulatory requirements;
2. Enabling employees to achieve business and professional goals;
3. Continually improving our processes;
4. Extending our management system practices (e.g. product control/test procedures) throughout our Supply Chain.

Beginning with a clear definition of customers' expectations, we strive to consistently meet them by providing processes that ensures that we achieve this.

Göteborg

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Mårten Björk

CEO

Axel Franzén

COO